

C200 Technical Bulletin



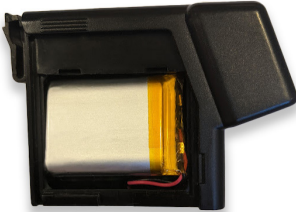

July 2023



This bulletin summarises identified faults and workarounds for the C200 following rollout and implementation of the first manufacturing run over the last 90 days. All identified items have immediate workarounds and either have been or will be permanently corrected in the second manufacturing run later this quarter. Any outstanding questions should go to support@cubetape.com

Item	Description	Status
USB RF Dongle Connectivity Issue	A small percentage of units dropped connection to RF dongle after 5-10 seconds	Affected units removed from stock and upgraded with wireless firmware update before released back into stock. New FW available www.cubetape.com/support
USB RF Dongle Connection after Reboot	C200 needs manual connection to RF dongle after a PC reboot	Fixed with new dongle FW available at www.cubetape.com/support and updated dongles will be available this month
Sticky Scan Button	Small number of units have tight scan button leading to several symptoms including loss of BT connection to Android, reset of wireless config and device configuration errors	All units shipped after June 25, 2023 have been checked. Any problem units in the field will be swapped under warranty. Scan button fit has been adjusted to remove problem in next build
Battery Orientation in Electronics Pod	Incorrect battery orientation creates risk of shortened battery life	Recommendation for all units in use to reorient battery to remove this issue. Next build will incorporate this adjustment

Battery Orientation in Electronics Pod

			
1. Remove C200 Pod	2. Remove battery cover	3. Leaving connection in place turn battery over	4. Replace battery cover

Resources

C200 Wireless Firmware Update:

https://parceltools.sharepoint.com/:f/s/Cubetape/Esz-fGH4S_9Dj-Xo-Z8XRMcB1jle68hkIIWnDsTP7w5q3w?e=Dva5MA

RF Dongle Firmware Update:

https://parceltools.sharepoint.com/:f/s/Cubetape/Ek0NGk96CmJCjIXPdyKJuu8BVheTNrnzPG_hPpws17UX9g?e=dSIE90